



VANCE AFB, OK -- RETIREE ACTIVITIES OFFICE (RAO) NEWSLETTER- July 2020

400 Young Road, (Bldg. 200 Rm 102) Vance AFB, OK 73705, Phone 580-213-7859

E-mail address: 71ftw.cvr.retireeactivitiesoffice@us.af.mil

Normal hours of operation: Monday-Thursday, 0830 to 1400 hours.

(HOURS MAY BE MODIFIED BECAUSE OF THE PERSONNEL AVAILABILITY)

(LEAVE MESSAGES on the ANSWERING MACHINE)

Director: Major (Retired) George Pankonin

DIRECTOR COMMENTS: Deadline for completing your 2019 Income Taxes is fast approaching—REMINDER—it is 15 July 2020. Please do not wait until the last minute or we might not be able to get it completed by the dead line. It is “Change of Command” season, so I want to introduce you to the new senior leaders. The new 71 Flying Training Wing Commander is Colonel Tim Danielson, the new 71 Operations Group Commander is Colonel Erick Turasz, and the new 71 Medical Group Commander is Colonel Lidia Ilcus. Please make them feel welcome if you encounter them in your visits to Vance. Finally, we always need volunteers in the Vance RAO! Come on over and help your brothers and sisters in arms!

NP- (New posting) – New material or content has changed.

OP- (Old posting) – Material that was posted in previous issue of newsletter and minor or no change.

NP: VITA TAX ASSISTANCE: The Vance RAO will still complete income taxes until 15 Jul 20. PLEASE--NO WALK INS- Call 580-213-7859 or 580-548-5637 to set up an appointment to DROP OFF YOUR TAX DOCUMENTS. Be sure you have COMPLETED INTERVIEW SHEETS and you and spouse have signed the Form 14446 (Taxpayer Consent). IF NOT COMPLETED we cannot start the tax return. NOTE: TAX PACKAGES (TO INCLUDE INTERVIEW SHEET plus Form 14446) are available on the door to Room 102 in Building 200. MUST WEAR a mask because to drop off taxes and answer questions you may come within the 6 foot (social distance criteria) of the VITA volunteer.

NP- AMERICAN LEGION VA SERVICES REPRESENTATIVE: PENDING VIRUS STATUS IN OKLAHOMA and at Vance AFB--On July 10, 2020, the American Legion Veteran Services Officer (David Turner) will be in the RAO office from 0930 to 1430. Call 213-7859 to set up an appointment or leave a message. We allow one hour for the appointment. If you think it will take longer than one hour let us know when you call for the appointment. Walk-ins will be taken if there is no appointment scheduled.

NP- HUMANA MILITARY APP -- FYI-as of 15 June 2020 referrals and authorizations will no longer be mailed out to beneficiaries. They will be available once you log in to either HumanaMilitary.com website or the new Humana Military App for both Android and OS device. EOB's (Explanation of Benefits) will follow suit shortly and only be available digitally. Unsure of the transition date for EOB's. If you have the older Humana Military app please delete it and download the new app.

NP- MILITARY PERSONNEL FLIGHT (MPF) HOURS: M-F 0800-1600 for ID Cards (Call DSN: 448-7075 for questions)//Closed every Thursday at 1500 for training -- Email: 71 FSS/FSMPs Customer Support org box

NP- MASK WEAR IN MILITARY PERSONNEL FLIGHT (MPF): To maintain the safety of our MPF personnel and that of our customers, effective immediately, anyone that visits the MPF in bldg. 500 must wear a mask. Thanks so much!

OP- MASK WEAR IN MEDICAL CLINIC -- Effective immediately, face masks must be worn in the Medical Clinic by everyone, 100% of the time. An escort is needed to enter the building. Phone numbers are posted at the entrance. Call from your vehicle. For more information, call 580-213-7434.

NP--VANCE CLINIC CONSTRUCTION: See the link below for more information:

<http://www.vance.af.mil/News/Article/1367737/vance-clinic-readies-for-14-million-renovation>.

3 Phase project began 16 April 18. During each phase, services will be moved into a temporary facility near the base park. If you have any questions, please contact: JAY C. HOTH, DAFC, 71 MDG Facility Manager Comm. Phone: 580-213-6046.

--**Phase I**-- Completed. All functions are back in the clinic and the main entrance is open. Handicapped parking spots have moved slightly, so look for the new signs.

--**Phase II**-- (Scheduled for Completion 10 Aug 20 All services will return to the main building.): Services moved: Laboratory, Radiology, Family Health, Pediatrics, Immunizations, Special Needs and Medical Records. During Phase II, NO radiology services will be available.

--**Phase III**-- (projected Fall 2020): Services moving: Public Health, Optometry, Flight Medicine, Medical Standards and the Pharmacy

NP- CROSSWINDS CLUB OPEN: Food operations open Sunday – Saturday 6am-9pm Go to vanceafb71fss.com for the daily food menu. Order food to-go by calling 580-213-7824/7395 or e-mail Crosswinds2go@gmail.com. Curbside pick-up available. **Bar open Monday-Thursday 5pm-9pm & Friday-Saturday 5pm-11pm--What you can expect (COVID-19 Precautions)**

As we move more towards the normal and post COVID operations, we are beginning to offer more and more programming. Every Wednesday is Trivia where you can win gift cards valued at \$75.00, \$50.00 or \$25.00 Thursdays brings us Texas Hold'em beginning at 1900 and on Friday we will have Karaoke! We have also secured AF assistance and receive every UFC fight. We now also offer, Bar Bingo, with chances to win up to \$250.00. Bar Bingo is available every day the bar is open.

Our menu continues to evolve and we are now offering more choices for Breakfast, Lunch and Dinner. Beginning in late July we will offer a sit down/menu option for dinner with a very diverse offering. Everything will be cooked to order, and we will have a wait staff to take care of you. If you have access to social media and are on Facebook, please go to the Vance Club page as I post daily information there on what is happening here at the club.

As always, I am open to any suggestions or comments. My goal is to provide all of Vance, including our retirees an avenue that they can come to and get quality affordable food, relaxing environment, and enjoy social programs!

- No more than 50 people in each area (E-lounge, O-lounge, Side & Front Patios)
- Club staff will manage customer gatherings in the different areas
- Maintaining social distancing precautions
- Frequent hand washing, customers and staff
- Consistent cleaning of Club facilities/furniture
- No seating directly at the bar

NP- FALCON NEST BOWLING CENTER: Center will be opening again the first part of July. Due to a few slips in construction, we are unsure right now of the exact date, but the biggest news is we will be open Monday through Friday, from 0630 – 2130, and Saturday 0930 – 2130. This means breakfast is back as well as being open later in the evening. The bowling center will offer daily food specials as well as different programs for bowling, but open bowling will cost either \$2.00 per game or \$8.00 per hour, shoe rental is \$2.00. Customers can find more information by visiting the FSS website at: <https://www.vanceafb71fss.com/falcons-nest-bowling-center>

NP-STATE PARKS IMPLEMENT PARKING PASS FEE: The \$10 one time access fee began 15 June for most state parks. The parks offer a 100% discount for veterans who can prove it either through their retired ID, state driver license that indicates they are a veteran, or via the DD Form 214. The following state parks do not charge the \$10 parking pass: Alabaster Caverns; Black Mesa; Grand Lake's Bernice Area, Cherokee Area, and Spavinaw Area; Little Sahara, McGee Creek, Roman Nose, and Talimena. Plan accordingly.

OP-TRI CARE COVID UPDATES: All updates are at the Tricare.mil website. New info and guidance coming out almost every date. To receive the latest updates please refer to Tricare.mil and subscribe for the latest Tricare/COVID-19 updates.

OP- CHANGES FOR SBP SCHOOL CERTIFICATIONS: We are thrilled to tell you there is now a new form and new process for Survivor Benefit Plan School Certifications.

As we shared on the April RSO Quarterly Call, we worked with OSD-P&R to redesign the DD 2788-Child Annuitant's School Certification form and the process to make it simpler. Now, students will no longer need a school official signature or school documentation when they certify, and college students will certify annually instead of each term. The changes will significantly reduce the paperwork burden and make the process easier and more convenient for full-time student child annuitants.

As you know, Survivor Benefit Plan child annuitants who are between age 18 and 22 must regularly certify they are enrolled in a full-time course of education to be entitled to an annuity. In March, we told you that as part of our initiative to make processes and paperwork easier for retirees and annuitants, we tackled the school certification process. At the time, we shared new options for easier certification.

Now we have even bigger changes to share: -The school certification form is shorter and simpler, focusing on the student annuitant's future schooling plans. For certifying their past attendance, DFAS will also mail student annuitants a letter with pre-filled information for them to sign. College student annuitants over 18 will only need to certify their full-time attendance once a year during the summer, instead of each term, significantly cutting the paperwork burden. Student annuitants over 18 will self-certify their attendance without the need for a school official signature or documentation from the school, making it quicker and easier for students. If students provide an email address in myPay, we will send an email reminder when they have a school certification coming due. OSD issued a news release about these changes on May 6: Info in the link below:

<https://www.defense.gov/Newsroom/Releases/Release/Article/2178862/survivor-benefit-plan-student-certification-process/>

We will also have an article on these changes in the RSO Newsletter at the end of this month. We are sending a special mailing to student child annuitants who need to send us the new form. And we will be

publishing an article in the June DFAS Retiree Newsletter and posting on social media. The details of the changes are available on our school certifications webpage at: www.dfas.mil/schoolcerts

OP- SUSPENSION OF TRUSTED TRAVELER PROGRAM: (71 FTW/PA) Effective 27 April 2020, as directed by Headquarters Air Force, Vance AFB will suspend the Trusted Traveler program at the base entry gates. All individuals **age 16** and over must have one of the following credentials to enter the installation:

- CAC
- Dependent/Retiree ID
- DBIDS card
- Entry Access List
- State ID + Visitor's Pass

If an individual does not have the listed credentials, they must be sponsored with a pass issued at the visitor control center during normal duty hours, or at the gate after-hours. The earliest dependents may be issued an ID card is 10 years of age, but no later than 16 years of age. The Vance AFB Manpower Personnel Flight is taking appointments for ID cards M-F, 0800-1600. Please call (580)-213-7500 to schedule an appointment.

OP-MY PAY TRANSITION HISTORY: myPay now has a Transaction History feature available in your account. Transaction history allows you to view transactions that you have completed within the last 13 months beginning with any transactions you submit today or in the future. The History includes transactions that are "In Process" and transactions that are "Sent to Pay System." Transactions that are identified as "In Process" have not yet been sent to your pay system and you may cancel the transaction prior to 11:59 pm ET on the day of entry. Transactions identified as "Sent to Pay System" have already been sent to your pay system for processing. Your pay statement will be your confirmation of what was processed. At this point, not all myPay accounts have a new Transaction History feature, so if you have more than one type of account in myPay, you may see it in one account type but not another. The Transaction History feature will be added to other types of accounts in the future.

OP: 71st MDG PHASE II RENOVATION: The following services have been relocated to the Temporary Phasing Facility (TPF), located just north of the clinic by the Base Park:

- Family Health & Pediatrics
- Medical Records/Patient Check-In
- Immunizations
- Lab

The following services will remain in the Vance Clinic:

- Flight Medicine
- Public Health
- Optometry
- Pharmacy
- Dental
- Medical Standards
- Referral Management
- PEBLO/MEB
- TRICARE Rep

- Beneficiary Counseling & Assistance Coordinator (BCAC) For additional information, please call Lt Kucera at 580-213-7434.

NP –DRIVERS LICENSE RENEWALS: In accordance with the OKLAHOMA REAL ID ACT you will need to provide items from the three (3) areas listed below to get a new driver license **effective in July 2020:**

1. You will need to provide proof of identity/lawful presence in the US. The document must be an original or a certified copy. Notarized documents are NOT accepted. Please select **one (1) document** from the list below:

- A. State-issued Birth Certificate
- B. Consular Report of Birth Abroad
- C. Unexpired Permanent Resident Card
- D. Unexpired Employment Authorization Card
- E. Naturalization Certificate
- F. Unexpired U. S. Passport
- G. Certificate of Citizenship
- H. Valid, unexpired foreign passport with a valid, unexpired US visa and valid I-94 issued by DHS

Note: **If your name is different from the document which is presented from Section One (1) above** (due to adoption, marriage, divorce, court-ordered name change), or is not the same on all your documents, you must provide additional documents with legal proof of every name change. Each document must be an original or a certified copy. Notarized documents are not accepted. Please bring one (1) DOCUMENT FROM THE LIST BELOW FOR EVERY name change from your Section One document to your current name.

- A. An official GOVERNMENT-ISSUED MARRIAGE CERTIFICATE/LICENSE
- B. Legal Adoption Paperwork
- C. Court-ordered or legal name change document(s)
- D. Court-ordered divorce decree
- E. A Government-issued death certificate of spouse which includes a connection to your current full legal name

2. You must provide proof of your social security number. The document must be an original or a certified copy. Notarized documents are not accepted. Please **select one (1) document from the list below:**

- A. Social Security Card
- B. Current W-2 or 1099 showing FULL Social Security number
- C. Current pay stub showing FULL Social Security number

3. You must **provide two (2) proofs of your current Oklahoma address.** Both your name and current residential address must appear on the documents. JUNK MAIL or personal letter will not be accepted. FORWARDED mail will not be accepted. Please bring two (2) documents from the list below:

- A. Copy of previous year's federal OR Oklahoma tax return filing
- B. W-2 wage or 1099 tax form from previous year
- C. Current homeowner or renter insurance policy or statement
- D. Utility bill (electric, telephone (Home or cell), water, sewer, cable, satellite, heating oil or propane provider
- E. Social Security Administration (SSA) document with Oklahoma street address, dated within the last 12 months
- F. Public Assistance Benefit Card and correspondence dated within the last 12 months (not forwarded)
- G. Installment LOAN contract from A Bank or other financial Institution (payday loan company documents are not accepted)
- H. Oklahoma high school, college, university or technology center transcript for a current school year or semester

I. Correspondence from Oklahoma state agency or federal agency with current address, dated within the last 12 months (not forwarded)
J. Current deed, mortgage, monthly mortgage statement, or a residential lease
K. Transportation Security Administration (TSA) letter or TWIC card
L. Current and valid Life insurance or automobile liability policy or card with address
M. Property tax bill or receipt dated within the last 12 months
N. Oklahoma motor vehicle title or registration
O. Oklahoma agricultural exemption permit card (farm tax permit)
P. Certified copy of court order
Q. Tribal vehicle title or license
R. Pilot's License
S. Valid concealed carry permit
T. Sales tax or business license
U. Oklahoma voter registration card
V. Current documents issued by US military
W. Current Certificate of Eligibility for Exchange Visitor (J-1) Status (DS-2019)
For more info visit www.realid.ok.gov

OP: AETC FAMILY DAYS: Ancillary Services (Pharmacy, Laboratory, Radiology) at Vance Air Force Base will be closed on the following AETC Family Days:

Monday, 06 July 2020

Friday, 4 September 2020

Friday, 27 November 2020

Monday, 28 December 2020

Please add these dates to your calendar and plan your visits accordingly. As always you may utilize civilian services for your pharmacy, laboratory, and radiology needs. Just a reminder that the Medical Group is also closed on all Federal Holidays as well as the second Thursday of each month from 1100-1700. Questions may be directed to the following numbers:

Pharmacy: 580-213-7783

Laboratory: 580-213-6033

Radiology: 580-213-7902

OP- AIR FORCE RETIREE AFTERBURNER: Here is the link to the Afterburner for latest retiree news: <http://www.retirees.af.mil/Library/Afterburner/>

NP- AIR FORCE RETIREE SERVICES: Here is the link to the Air Force retiree Services news: <https://www.retirees.af.mil/>

OP- VANCE PUBLIC AFFAIRS: Good way to find out what is happening on Vance AFB — The Public Affairs staff has migrated some of the Vance news retirees might want to know to the website: <http://www.vance.af.mil> and the web site is updated daily (just like the marquee).

OP- VANCE RAO E-NEWSLETTER REQUEST: If you wish to be added to our e-mail distribution list, please send us your e-mail address. Contact us at: 71ftw.cvr.retireeactivitiesoffice@us.af.mil, the street address as listed above, or call us at 580-213-7859 and we will add you to the list.

This newsletter is an authorized publication for retirees, annuitants and surviving spouses. Content is not necessarily the official views of, or endorsed by, the U.S. Government, the Department of Defense or the Air Force.

NP- REFERENCE PHONE NUMBERS:

1. Defense Finance and Accounting Service (DFAS) 1-800-321-1080. Please have the retiree's Social Security Number and banking account information available when you call.
2. Social Security Administration at 800-772-1213.
3. Defense Enrollment Eligibility Reporting System at 800-538-9552.
4. Department of Veterans Affairs (VA) at 800-827-1000 for military retirees receiving disability compensation.
5. Office of Personnel Management at 888-767-6738 if the member was a current or retired federal civilian employee.
6. VA at 800-669-8477 for retirees enrolled in a VA-sponsored life insurance policy (National Service Life Insurance).
7. Office of Service member's Group Life Insurance at 800-419-1473 for retirees enrolled in Veteran's Group Life Insurance.
8. Vance Clinic Appointment Desk 580-213-7416
9. Vance Pharmacy Call in 580-213-7292
10. Vance Clinic Pharmacy: 580-213-7783
11. Vance Clinic Laboratory: 580-213-6033
12. Vance Clinic Radiology: 580-213-7902
13. Vance Airman and Family Readiness Center 580-213-6330
14. Vance Base Exchange 580-213-7366
15. Vance Commissary 580-213-7788
16. Vance Consolidated Crosswinds Club .. 580-213-7595
17. Vance Arts and Crafts ..580-213-7402
18. Vance Barber Shop .. 580-213-8939
19. Vance Bowling Center .. 580-213-7331
20. Vance Chapel .. 580-213-7211
21. Tinker Federal Credit Union on Vance .. 580-213-7229
22. Vance Fitness Center (Gym) ..580-213-7670
23. ID Cards (Customer Support) .. 580-213-7550
24. Vance Legal Office .. 580-213-7404
25. Vance Library .. 580-213-7368
26. Vance Lodging .. 580-213-7368
27. Vance Outdoor Recreation .. 580-213-7348
28. Vance Thrift Shop .. 580-213-7731
29. Studio 71 Print Shop .. 580-213-6455
30. TRICARE .. 800-444-5445
31. Vance Visitors Center .. 580-213-5528